



TCYSA Payment Policy for Twins Recreation Program

Once a player is registered for the TCYSA Twins Recreation Program, refunds *may* be given, minus a \$10 administrative fee, depending on the timing of the request.

Refund requests must be made in writing via e-mail to the [Recreation Director](#) and the e-mail must include the player's name, parent's name and the address to which the refund should be sent. For families without access to e-mail, a letter of request may be mailed to the TCYSA at PO Box 362, Clemmons, NC 27012.

- For requests received a minimum of three(3) weeks prior to the first week of practice of fall and spring, a refund will be issued in full, minus a \$10 administrative fee.
- For requests received between three week period and the first scheduled practice, a 50% refund, minus the \$10 administrative fee can be issued **ONLY** in the event of family relocation outside of the area or a medical reason documented by a physician.
- Refund requests received after the first scheduled game which are not due to family relocation or medical reason documented by a physician will not be honored.